



Judy Duncan Daniluk

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Technology has become an inevitable part of library services, but sometimes there are speed bumps that prevent a library from using technology resources efficiently. Judy seeks to help libraries and library staff take full advantage of technology to improve service to patrons, advance the library's mission, and facilitate strategic partnerships.

SPECIALTIES

- Research, analysis, and reporting.
- Consulting on technology, Internet, and website topics for small businesses, libraries and nonprofit organizations.
- Translating technology discussions for non-technical audiences
- Technology planning assistance.
- Developing websites to be managed by non-technical staff
- Wordpress, Plinkit, Drupal, Dreamweaver, HTML, CSS, PHP, MySQL, ASP
- Managing logistics for online meetings, including GoToMeeting, Google Hangouts, and Skype.
- Migration of in-house technology systems to cloud services
- Google Apps administration
- Assistance with ILS migration projects
- Facilitation of collaborative projects and consortia
- Ability to work independently and handle multiple tasks in changing environments with attention to detail
- Excellent written communication skills, especially for preparing instructional or technical material for non-technical audiences

EXPERIENCE

Godfrey's Associates 2014 – present

ASSOCIATE CONSULTANT 2014 – PRESENT

- Participates in projects for public library strategic planning and staff training, especially with regard to research, data analysis, technology, and Internet services.

Independent Consultant / Volunteer 2001 – present

WEBSITE DEVELOPER AND INTERNET TECHNOLOGY CONSULTANT 2001 – PRESENT

- Provides technology-related services and assists with technology planning for small businesses, libraries, and nonprofit organizations. Services include website creation and maintenance, graphic design, email and mailing list administration, and social media administration.

BLOG AUTHOR, ELEPHANTINTHELIBRARY.COM 2014 - 2015

- Webmaster and blog writer on issues related to public libraries.

VOLUNTEER AND MEMBER OF BOARD OF DIRECTORS, NTLP 6/2013 – 8/2014

- Participated in nonprofit governance, strategic planning, and ultimate dissolution. Provided ongoing consulting services to Texas public libraries in fulfillment of prior NTLP commitments.

VOLUNTEER, TEXAS LIBRARY ASSOCIATION SCLRT 7/2013 – 11/2013

- Served on officer nominating committee for Small Community Libraries Round Table.

NTLP (N. Tx Library Partners, formerly N. Tx Reg. Libr. System) 2007 – 2013

DIRECTOR OF INTERNET SERVICES, NTLP 9/2011 – 5/2013

TECHNOLOGY CONSULTANT, NTRLS / NTLP 9/2009 – 9/2011

WEB / I.T. SPECIALIST, NTRLS 5/2007 – 9/2009

- Served as webmaster and provided internal technology support for library system and nonprofit organization.
- Implemented and maintained multiple websites, including online systems for donations, memberships, and event registration. Managed website content and social media presence. Created and managed email mailing lists and outreach newsletters.
- Converted organization's I.T. infrastructure from conventional in-house server-based network to cloud services, including Google Apps for email and Dropbox for file sharing. Introduced use of online meeting tools.
- Wrangler for mobile computer lab and presentation equipment for conferences, meetings, and training sessions.

- Assisted and advised public libraries with general technology issues and best practices, including Integrated Library System (ILS) selection and migration. Served as interface for librarians communicating with technology vendors or tech support staff.
- Trained librarians in use of Plinkit, a Plone-based library website Content Management System (CMS). Customized more than 20 library websites.
- Served as project manager, front-line tech support, and policy consultant during formation of 14-library open source Evergreen ILS consortium. Trained librarians in use of Evergreen ILS reporting tool.
- Served as interim project manager for in-house software development project for ebook lending platform, maintaining project continuity during staff turnover.
- Facilitated technology petting zoo of 20+ tablet computers and ereaders at librarian training events.
- Participated in writing RFPs and grant applications and administering grant-funded projects.

MECA Software (later Concentrex, Inc., then Netzee, Inc.) 1995 – 2001

SENIOR SOFTWARE ENGINEER, NETZEE, INC. / CONCENTREX, INC. 1999 – 2001
 SENIOR SOFTWARE ENGINEER, MECA SOFTWARE 1995 - 1999

- Developer and development team leader for Windows-based software tools for Internet-based business banking system. Wrote software users' guide.
- Developer for Internet-based client-server software for business banking applications.
- Senior developer and development team leader for Windows-based personal online banking and financial management software application.

Bunker Ramo (later Olivetti Advanced Finance Development) 1987 – 1995

SOFTWARE APPLICATIONS ENGINEER 1990 - 1995
 STAFF SOFTWARE ENGINEER 1987 - 1990

- Lead engineer for development of Windows-based banking branch automation software application. Author of functional specification and design documents.
- Assistant project manager for UNIX-based banking branch automation software application.

National Security Agency, U.S. Department of Defense 1980 - 1987

MANAGER, TERMINAL SUBSYSTEMS APPLICATIONS 1986 - 1987

- Development team leader for UNIX-based document handling system. Received award for technical paper.

PC SUPPORT ENGINEER 1985 - 1986

- Provided training, systems administration and programming support for novice PC users.

APPLICATIONS PROGRAMMER 1983 - 1985

- Maintained UNIX software applications. Trained new UNIX users. Assisted with UNIX system administration.

FOREIGN LANGUAGE ANALYST 1980 - 1983

- Translated foreign language material and compiled reports based on foreign language sources. Trained and supervised junior translators. Participated in pilot project to introduce UNIX-based software for automation of office workflow. Wrote software users' guide. Was selected on several occasions to demonstrate prototype software for visiting dignitaries.

Hillside High School, Durham, N.C 1975 - 1976

MATHEMATICS TEACHER for 9th and 10th grade General Math and Algebra I.

EDUCATION

- M.S. in Library Science, University of North Texas School of Library and Information Science, 2005.
- M.S. in Computer Science. Johns Hopkins University, Baltimore, MD, 1987.
- Graduate study in Linguistics. University of North Carolina, Chapel Hill, NC, 1976 – 1979.
- B.A. in Math Education. University of North Carolina, Chapel Hill, NC, 1975.
- Continuing education courses in HTML5, image editing, Java, C++, and other topics 1982 – 2013.